

Audit Highlights

The Auditor of State's Office completed a performance audit for the City of Upper Arlington at the request of City Council. Our report identified seven areas that the City could address to improve the efficiency and/or effectiveness of City operations.

CITY FACTS



» The City covers nearly 10 square miles and had just over 35,000 residents as of 2018.

» UA has a seven-member City Council. Council members are elected at large and serve four-year terms. Council's responsibilities include establishing local laws, setting policy, approving programs and generally overseeing the operations of the City.

» At the end of 2019, UA had over \$11 million restricted (equivalent to personal emergency fund) and \$4.7 million unrestricted in its General Fund balance due to revenues outpacing expenditures.

FLEET MANAGEMENT

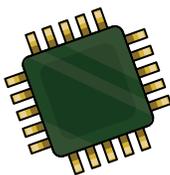


» Upper Arlington maintains a fleet of vehicles and equipment that is in line with peer cities based on the number of employees per vehicle.

» The City has recently leased two Nissan Leaf all-electric vehicles as a part of a strategic goal to increase sustainability. While the trial for these vehicles is on-going, the estimated cost to operate an electric vehicle is lower than personal mileage reimbursement rates.

» Beginning in 2016, the City began testing a leasing program to allow for the acquisition of new vehicles with a lower up-front cost in order to accommodate more aggressive fleet cycling while continuing to control annual costs. This practice is slightly more costly than if the same cycling practices were put into place while purchasing the vehicles.

INFORMATION TECHNOLOGY



» Upper Arlington is in line with its peers in terms of IT full time employees, and devices per full time employee.

» The City is currently expanding the infrastructure supporting Upper Arlington's fiber-optic network.

» Upper Arlington utilizes a Master Planning document for strategic direction that helps set short and long term policy implementation goals.